

info@ecljubljana2021.si
 europacantat.org/ljubljana2021
 I I I Europa Cantat Festival

General Terms and Conditions of Europa Cantat Festival 2021

EUROPA CANTAT FESTIVAL 2021

JUBLJANA

1.1 GENERAL

These General Terms and Conditions apply exclusively to **Europa Cantat Festival 2021**. The festival will take place in Ljubljana, Slovenia, 16-25 July 2021.

The organisers of the festival are **JSKD** - Republic of Slovenia Public Fund for Cultural Activities and **ECA-EC** - The European Choral Association - Europa Cantat.

1.2 PAYMENTS AND CANCELLATION POLICY

1.2.1 Payments

The participation fee consists of two parts: registration fee (first part) and festival ticket (second part).

The first part of the participation fee (registration fee) is €60,00 (VAT included) per person, regardless of the membership status, country group or age of the participants. This sum has to be paid before the deadline for applications, by 15 February 2021 to confirm the registration, and it will only be refunded under exceptional circumstances (for these exceptions see Force Majeure and Covid-19 related cancellation).

<u>The second part of the participation fee</u> (*festival ticket*) has to be paid by **15 May 2021**. If the participation fee is not paid by the participant/group/choir by **15 May 2021**, it is considered that the registration is terminated.

The day of payment is considered to be the day when the participant/group/choir makes the payment to the organiser's transaction account. The reservation is confirmed when the organiser has received the registration fee in its account.

Only non-cash payment is possible (direct bank transfer, credit card or PayPal). The administration fee is 2.5 %. The payment can be also made via PayPal (additional payment costs shall be charged according to the PayPal pricelist).

All members of ECA-EC have to pay their membership fee before the registration deadline (15 February 2021) in order to benefit from the reduced fee. Non-Members who wish to join ECA-EC must apply for membership BEFORE registering for the festival since they will need their membership number during the registration in order to profit from the reduced fee. Non-Members can arrange their membership status here: https://europeanchoralassociation.org/about-us/who-we-are/members/join-us/.



1.2.2 Cancellation Policy

The amount of the cancellation fee (for exceptions see below **Force Majeure and Covid-19 related cancellation**) depends on the time remaining until the beginning of the Europa Cantat Festival 2021, as follows:

- <u>Cancellation before 15 May 2021</u> 100% of the second part of the participation fee (*festival ticket*) will be returned. The first part of the participation fee (*registration fee €60,00*) will not be refunded. Cancellation terms apply to all cases irrespective of the reasons for cancellation (for exceptions see below: Force Majeure and Covid-19 related cancellation). We suggest you take out travel insurance to cover the risks in case of illness, etc.
- <u>Cancellation after 15 May 2021</u> no refund. Cancellation terms apply to all cases irrespective of the reasons for cancellation (for exceptions see below: Force Majeure and Covid-19 related cancellation). We suggest you take out travel insurance to cover the risks in case of illness, etc.
- Non-participation <u>without notification</u> ("no-show") no refund.

1.2.3 Force Majeure and Covid-19 related cancellation

The organiser reserves the right to cancel the festival due to exceptional circumstances or force majeure if such events occur before or during the implementation of the programme, which could not have been expected, eliminated or avoided, and for the organiser these circumstances constitute a valid reason not to be able to carry out the programme.

The organiser takes no responsibility for programme changes due to the occurrence of any force majeure before and during the festival. In these cases, it can provide services to participants in a modified form, depending on the existing options.

If the organiser has to cancel the festival (including reasons related to Covid-19), the participants are entitled to a full refund of the participation fee (registration fee & festival ticket), minus €20,00 handling costs per person.

The organiser cannot be held responsible for the participants' travel or accommodation costs. Participants are advised to secure their travel using an insurance company. The organiser is not responsible for delays of aircraft, ships or trains, nor for any changes in the programme that would occur as a result of such delays.

1.2.4 Covid-19

If participants have to cancel their participation due to the following reasons related to Covid-19, they are entitled to a full refund of the participation fee (registration fee & festival ticket), **minus €20,00 handling costs per person**:

- Participants come from a country that is considered a risk by the Slovenian government so that they cannot travel or would be forced to go into quarantine after entering the country;
- Slovenia is considered a risk by the government in the country of residence of the participants, and they
 would thus be forced to go into quarantine upon their return from Slovenia;
- A flight/bus /train was cancelled due to Covid-19.



In all cases participants will have to provide proof (printouts of official lists of risk countries, the proof of cancellation of travel) with an indication of the reason for cancelling.

1.3 STATEMENT ON PHOTOGRAPHY, RECORDING AND BROADCASTING

By registering for the EUROPA CANTAT FESTIVAL 2021 participants give their consent for photo, audio and video recordings of festival-related events and activities and their use as regulated in the following paragraph. Anybody registering a group or choir will have to ensure that written consent has been given by all participants of the group/choir registered.

The registration is considered a digital signature of the 'Statement of Responsibility', by which participants give permission to the organisers (JSKD and ECA-EC) to capture, store, process and use any photos, audio and video recordings of the participants listed on the application form. The organiser may use these photos and videos in their communication (electronic and print), their websites, their social networks (Facebook, Instagram, Twitter, YouTube, LinkedIn or Snapchat) and other social media, all with the aim of promoting and documenting the Festival Europa Cantat Festival 2021 and promoting future festivals.

By registering for the festival, participants accept that the organisers or third parties authorised by the organisers may record/ photograph all live performances during the festival and reproduce and distribute copies of such recordings, or broadcast, transmit, and make them available to the public in any other way, during or after the live event.

Participants shall not claim any fee, royalties or other remuneration as compensation for the anticipated use of the recordings or photographs taken by the organisers or any third party who is or shall be authorised by the organisers to make or use such recordings and photographs.

Participants consent to the audio-visual adaptation or transformation of recordings or photographs which may be necessary because of general or particular technical requirements or limitations, or which is required in the synchronisation process or post-production, and is customary in the broadcasting or audio-visual production industry.

1.4 PROTECTION OF PERSONAL DATA

Organisers will use and store the personal data of the participants in accordance with the policy for the protection of individuals in the processing of personal data that is followed by the organisers, as regulated by Directive 95/46/EC (General Data Protection Regulation).

JSKD and ECA-EC primarily processes personal data for the purpose of concluding or fulfilling a contract, but may also process it for the purposes of direct marketing and informing about the events of JSKD and/or ECA-EC and statistical processing. It does not pass on the data to third parties if there is no legal basis for this provided by law. The consent given by the participant for data processing may be changed or withdrawn in full at any time.

Requests regarding a participant's rights in the field of security and free movement of personal data are accepted at the email address gdpr@ecljubljana2021.si, or by post at JSKD, Štefanova ulica 5, 1000 Ljubljana, Slovenia.